

CURRICULUM VITAE

STEPHEN J. FLYNN



PROFILE / CORE COMPETENCIES

Recognized by the Texas Mediator Credentialing Association as a Credentialed Distinguished Mediator. Results-driven Leader with extensive experience in mediation, business, and a Master's Degree from Southern Methodist University in Dispute Resolution. A proven track record in all areas of Dispute Resolution, having mediated over 400 cases. Excels in mentoring others based on a strong background in retail training for management-level professionals and teaching undergraduate courses at the University of North Texas. Strong teaching/coaching skills, developing and motivating others; excellent business acumen; analytical and organizational skills.

EDUCATION AND PROFESSIONAL DEVELOPMENT

- Master of Arts in Dispute Resolution, Southern Methodist University (2022)
- Credentialed Distinguished Mediator (TMCA, 2024)
- Bachelor of Science, Ohio State University, Columbus, Ohio (1982)
- Mediation/Arbitration Training, Dispute Resolution Center, Austin, Texas (2017)
- Attended over 50 seminars in the field of Dispute Resolution, Training, and General Business

PROFESSIONAL EXPERIENCE

UNIVERSITY OF NORTH TEXAS

ADJUNCT FACULTY

- INTRODUCTION TO CONFLICT
- MEDIATION

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- Extensive in-person Mediation/Arbitration experience through the Dallas Dispute Resolution Center, Tarrant County Dispute Resolution Program, Texas Department of Insurance (TDI), and as an Independent Mediator
- Expert online Mediator successfully conducting over 150 cases with TDI in 2024.
- Was recognized as the Volunteer of the Month on six occasions (Dallas DRC)
- Coach and mentor to new mediators through observations and discussion
- Assist in graduate-level mediation training at Southern Methodist University
- Created and facilitated a 20-hour Leadership and Conflict Resolution class for Texas A&M AgriLife

Memberships and Affiliations

- Board Director - Texas Association of Mediators (TAM)
- Texas Mediator Credentialing Association (TMCA)
- Founding Member – Rotary Club of Trophy Club
- President Elect – MO Ranch Men's Conference
- Former Board Member of the Texas Property and Casualty Insurance Guarantee Association